## Deepti Dhyani Business Process Lead

**Profile Summary**

* 4.9years of experience in **SAP Basis,SAPMigration and Authorization Consultant** in SAP ECC EHP7,Bobj BO 4.2 SP 4,SAP SAP R/3 4.6c, 4.7d,SAP Net Weaver 7.3 on OS Linux x86-64 ,Windows 2003/NT.
* Good client facing skills.
* Extensive experience in analyzing and solving day-to-day Production issues with client facing skills.
* Excellent communication skills, interpersonal skills, adaptive and self-learner.
* Flexible in working shifts.
* An Enthusiastic, confident, hardworking and self-motivated with Team player qualities.

**Certification :** SAP Hana 2.0 SPS03 certified

**Technical Skills**: SAP Basis Administration Skills:

* Good understanding of sap migrations and vanilla system installations.
* Knowledge on ECC,SCM,BI,PI,GRC,R3 And Fiori
* Basic understanding of working on HANA database and HANA Studio
* Extensive hands on –SAP ECC,BI,SOLMAN and JAVA systems.
* Good knowledge in Solution manager 7.2 manage system setup and batch job alert configuration via SOLMAN.
* Good knowledge in working with tools like SPAM,SWPM etc.
* Good knowledge in Enterprise portal administration and monitoring.
* Experience in working with ticketing tools like BMC remedy,ServiceNow etc.
* System Refresh for SAP R3,ECC,BW, and CRM
* Language installation in SAP
* Understanding of BR tools
* Providing offshore Basis Support on day/night basis.
* OSS notes checking on sap support portal
* Knowledge of Monitoring jobs, Work process overview, Background jobs.
* Implementation of SMD and Host Agent Upgrade
* Good understanding of job creation and scheduling background jobs processing.
* Complete database administration from SAP including montoring,backup,db02,db13,db14,smq1 and smq2
* Kernel Upgrade and Support Packupgrade (ST-PI/ST-API)
* PAS, ASCS, ERS, DB installations
* Performed the spam and saint update
* Worked on Linux and windows environment
* Knowledge of SAP hana 2.0 installation and Administration
* Administration through Hana studio and Hana HDB client
* Backup and Restore in Hana using Hana studio
* Hana DB alert Configuration
* CCMS alert configuration
* Installation of SAP ,DB2 and Hana License
* SPDD and SPAU update
* Performed Client Copy
* SAP data archiving
* SMTP configuration
* Profile sync post migrations
* System refresh along with pre and post tasks

**Additional Skills: SAP security**

* User Creation
* Role creation and Role assignment
* SAP Auditing (JSOX and E&Y).
* Worked on SOD project for client and created Roles according to the requirement.
* Providing Authorization, developer’s key, role and profile management including password reset to SAP users in Development, Quality, Training and Production instances.

**Current Employer**: Tata Consultancy services

**Project**:SAP Migration Project

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| Client | **ABB** |
| Role | SAP BASIS Consultant |
| Skills | Sap Netweaver 7.5,AIX,Oracle 11g,LINUX,DB2 |
| Tenure | March 2021 to Present |
| Responsibilities | * Performing heterogeneous Migrations changing the OS from AIX to Linux on cloud. * Performing PAS installation. * Performing ASCS,ERS, smd agent installation. * Doing parallel export import. * Checking the failed job via ftp. * DB2 licences apply. * Profile sync, Hostname change,SSO and STMS configurations post migrations. * Have installed plain vanilla SAP system for both ABAP and Java stack. * Creating the runbooks and file systems for migrations. * HA DR testing with Cloud team. |

**Previous Employer**: WIPRO Technologies

**Projects**

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| Client | **Olympus Corporations** |
| Role | SAP BASIS Consultant |
| Skills | SAP GRC on NW 7.52,Solution manager 7.1 SP 12 and Solution Manager 7.2 SP 8 , SAP Fiori 1.0 on NW 7.51 , SAP PO NW 7.4,Enterprise portal SAP ERP Enhancement package 6.06,SAP Webdispatcher 7.42,SAP BO 4.2 SP4 |
| Tenure | April 2019 to Present |
| Responsibilities | * System Copy * Monthly maintenance activity for production and non production. * Monitoring BO services running and optimal performance. * Monitoring all the related CMS,reports in BI portal, verifying the Web applications availability. * Monitoring day to day scheduled jobs from instance manager and supporting the issues of Bobj for business users. * Restarting the tomcat and SIA applications when needed and troubleshooting the IDT issues, testing availability of all universe connections to respective databases. * Importing the RFC through charm and troubleshooting the issues related to the same. * Creating ODBC connection * Kernel Update for the database is iseries * Start and stop local job scheduler * SAP queue registration and deregistration * Restarting the communication channels * Daily morning procedure tasks :   Checking the RFC connections  Checking the failed jobs and ABAP dumps for all the SAP system  Checking the availability of Bobj CMC and BI portal  Logging into enterprise portal and checking the availability of ivews  Backup checks  Failed update checks   * Troubleshooting daily issues raised by users as per the tickets * Creating RFC as per the request * Analyzing the EWA report. * Decommissioning of manage system for Solman. * Performed and setup the SAP batch job monitoring and alerting via Solution manager * Performing the monthly update for Vertex * Troubleshooting transport related issues * Creating printer in SAP * Monitoring the portal and analyzing the logs and traces * Opening the connection in service marketplace and also through solution manager and maintaining the credentials as per the request. * Webdispatcher license renewal. |

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| Client | **BRITISH PETROLEUM** |
| Role | SAP BASIS Consultant |
| Skills | Sap Netweaver 7.3, MDM 7.1,Oracle 11g,LINUX |
| Tenure | August 2016 to August 2018 |
| Responsibilities | * Successful Patching of various MDM Environment PRODUCTION, QUALITY, DEVELOPMENT. * Continuous Monitoring of availability of servers * Engaged in MDM Repositories Creation, Deletion, and Archive and Unarchive of data onto it * Handling Clustered Environment, Stopping and Stopping of the Instance at Cluster level * Preparing the reports on SAP DB & Customer specific Database size, growth, DB errors * Upgradation of Run Book Fully Size 50 MB single handed * User Administration and assigning level of access. * Worked on Sap Netweaver mdm 7.1 * Performed DR drill * Smd and host agent upgrade |

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| Client | **OKI DATA** |
| Role | SAP BASIS and security Consultant |
| Skills | Oracle 10g,sap R3 release 4.6C,4.7,ECC 6.0,sap netweaver 04 |
| Tenure | August 2018 to March 2019 |
| Responsibilities | * User Administration and client creation * System refresh * Upgrade done using spam and Saint * Download,uploading and transporting the sap roles * Creation of FFID for SOD * System reboot on monthly basis * Setup,scheduled and monitored batch jobs ,analyze and create batch jobs triggers,scheduling batch job according to class priority * Daily monitoring jobs,checking RFC connections,system logs and backup logs * Monitoring sap instances,database,sap directories,logged in users * Meeting the SLA’s as per customer requirement. * Uninstalled the SAP CRM system * Monitoring sap instances, database, call distribution, performance, sap directories, logged in users, current work load * Opening of Client * Starting the trace to analyze the issue * Uninstalling of SAP CRM system * Load balancing on servers * Distribute the online SAP user workload and manage the background job workload. * Monitor all SAP systems (work processes ,users, system logs,short dumps,locks,developer traces,system traces disk space etc) * Print management * Implement the OSS notes * Check CCMS alerts * Check the response time ,CPU and memory usage * Cleanup of Transport buffer * Run Temse Consistency check * Monitor table space growth and reducing the same through BRTOOLS. * Generate developer key for Abapers. * Monitor SAP system performance. * Client administration. |

**Personal Memorandum**

Name : Deepti Dhyani

Permanent Address : Galaxy Vega ,sector techzone IV,Greater Noida West

Date of Birth : 06 August 1993

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E mail : deeptidhyani93@gmail.com

Alternative e-mail : deepti3w@gmail.com

Total Experience : 4.9 Years

Current Employer : Tata Consultancy Services

Academic Career.

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|  | MARKS | PERCENTAGE | DETAILS | Year |
| 10th | 8.8 CGPS | 83.60 % | Distinction | 2010 |
| Intermediate | 482/600 | 80.33% | Distinction | 2012 |
| B.E (Electronics) | 8.7 CGPA | 82.65% | Distinction. | 2016 |

(Deepti Dhyani)